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8	Attorneys for Complainant BEFORE THE		
9	ACUPUNCTURE BOARD DEPARTMENT OF CONSUMER AFFAIRS		
10	STATE OF CAI		
11			
12	In the Matter of the Accusation Against:	Case No. 1A-2017-229	
13	GEORGE HUANG CHI KU, L.Ac. 21117 East Valley View Drive		
14	Walnut, CA 91789	ACCUSATION	
15	Respondent.		
16	Respondent.		
17			
18			
19	PARTI	ES	
20	1. Benjamin Bodea (Complainant) brings t	this Accusation solely in his official	
21	capacity as the Executive Officer of the Acupunctur	re Board, Department of Consumer	
22	Affairs.		
23	2. On or about February 23, 2007, the Acu	puncture Board issued Acupuncturist	
24	License Number AC 11602 to George Huang Chi Ku, L.Ac. (Respondent). The		
25	Acupuncturist License was in full force and effect at all times relevant to the charges		
26	brought herein and will expire on May 31, 2022, un	brought herein and will expire on May 31, 2022, unless renewed.	
27	JURISDICTION		
28	3. This Accusation is brought before the A	cupuncture Board (Board), Department	
	1		

1	of Consumer Affairs, under the authority of the following laws. All section references are	
2	to the Business and Professions Code (Code) unless otherwise indicated.	
3	STATUTORY PROVISIONS	
4	4. Section 4928.1 of the Code states:	
5	Protection of the public shall be the highest priority for the Acupuncture Board	
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7	protection of the public shall be paramount.	
8	5. Section 4927, of the Code states:	
9	As used in this chapter, unless the context otherwise requires:	
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11	(d) "Acupuncture" means the stimulation of a certain point or points on or near the surface of the body by the insertion of needles to prevent or modify the perception	
12	of pain or to normalize physiological functions, including pain control for the treatment of certain diseases or dysfunctions of the body and includes the techniques	
13	of electroacupuncture, cupping, and moxibustion.	
14	6. Section 4955 of the Code states, in pertinent part:	
15	The board may deny, suspend, or revoke, or impose probationary conditions upon, the license of any acupuncturist who is guilty of unprofessional conduct.	
16	Unprofessional conduct shall include, but not be limited to, the following:	
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18	(d) Aiding or abetting in, or violating or conspiring in, directly or indirectly, the	
19	violation of the terms of this chapter or any regulation adopted by the board pursuant to this chapter.	
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21	(i) Any action or conduct that would have warranted the denial of the	
22	acupuncture license.	
23	7. Section 4955.1 of the Code states:	
2425	The board may deny, suspend, revoke, or impose probationary conditions upon the license of any acupuncturist if he or she is guilty of committing a fraudulent act including, but not be limited to, any of the following:	
26		
27	(b) Committing a fraudulent or dishonest act as an acupuncturist.	
28	(c) Committing any act involving dishonesty or corruption with respect to the	

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1	qualifications, functions, or duties of an acupuncturist.	
2	(d) Altering or modifying the medical record of any person, with fraudulent intent, or creating any false medical record.	
3	(e) Failing to maintain adequate and accurate records relating to the provision of services to their patients.	
4		
5	8. Section 4955.2 of the Code states:	
67	The board may deny, suspend, revoke, or impose probationary conditions upon the license of any acupuncturist if he or she is guilty of committing any one of the following:	
8	(a) gross negligence	
9	(b) Repeated negligent acts.	
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11	9. Section 726 of the Code states, in pertinent part:	
12	(a) The commission of any act of sexual abuse, misconduct, or relations with a patient, client, or customer constitutes unprofessional conduct and grounds for	
13 14	disciplinary action for any person licensed under this division or under any initiative act referred to in this division.	
15		
16	10. Section 810 of the Code states, in pertinent part:	
17	(a) It shall constitute unprofessional conduct and grounds for disciplinary action, including suspension or revocation of a license or certificate, for a health care	
18	professional to do any of the following in connection with his or her professional activities:	
19 20	(1) Knowingly present or cause to be presented any false or fraudulent claim for the payment of a loss under a contract of insurance.	
21	(2) Knowingly prepare, make, or subscribe any writing, with intent to present or	
22	use the same, or to allow it to be presented or used in support of any false or fraudulent claim.	
23	(b) It shall constitute cause for revocation or suspension of a license or	
24	certificate for a health care professional to engage in any conduct prohibited under Section 1871.4 of the Insurance Code or Section 549 or 550 of the Penal Code.	
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1	11. California Code of Regulations, title 16, section 1399.453, states:	
1	An acupuncturist shall keep complete and accurate records on each patient who	
2	is given acupuncture treatment, including progress made as a result of the acupuncture treatments.	
3		
4	12. California Code of Regulations, title 16, section 1399.469.3, states:	
5 6	(a) A licensed acupuncturist engaged in the practice of acupuncture shall provide notice to each patient of the fact that the acupuncturist is licensed and regulated by the California Acupuncture Board. This notice must be posted at each of	
7	the practice locations the licensee provides services. The notice shall include the following statement and information:	
8	"NOTICE TO CONSUMERS	
9	Acupuncturists are licensed and regulated by the California Acupuncture Board	
10	(916) 515-5200	
11	http://www.acupuncture.ca.gov/"	
12 13	(b) The notice required by this section shall be provided by prominently posting the notice in a conspicuous location accessible to public view on the premises	
14	where the acupuncturist provides the licensed services, in which case the notice shall be at least 48-point type font.	
15	COST RECOVERY	
16	13. Section 4959 of the Code states:	
17	(a) The board may request the administrative law judge, under his or her proposed decision in resolution of a disciplinary proceeding before the board, to	
18	direct any licensee found guilty of unprofessional conduct to pay to the board a sum not to exceed actual and reasonable costs of the investigation and prosecution of the	
19	case.	
20	(b) The costs to be assessed shall be fixed by the administrative law judge and shall not in any event be increased by the board. When the board does not adopt a	
21	proposed decision and remands the case to an administrative law judge, the administrative law judge shall not increase the amount of any costs assessed in the	
22	proposed decision.	
23	(c) When the payment directed in the board's order for payment of costs is not	
24	made by the licensee, the board may enforce the order for payment in the superior court in the county where the administrative hearing was held. This right of	
25	enforcement shall be in addition to any other rights the board may have as to any licensee directed to pay costs.	
26	(d) In any judicial action for the recovery of costs, proof of the board's decision	
27	shall be conclusive proof of the validity of the order of payment and the terms for payment.	
28	(e) All costs recovered under this section shall be considered a reimbursement	

DEFINITIONS

14. "Yang Qi" In Traditional Chinese Medicine [TCM] Qi is energy in the very broadest sense possible. Qi is universal and embraces all manifestations of energy, from the most material aspects of energy (such as the earth beneath your feet, your computer, and flesh and blood) to the most immaterial aspects (light, movement, heat, nerve impulses, thought, and emotion). A healthy (and happy) human being is a dynamic but harmonious mixture of all the aspects of Qi that make up who we are. Qi is in a state of continuous flux, transforming endlessly from one aspect of Qi into another. It is neither created nor is it ever destroyed; it simply changes in its manifestation. Yin and yang are terms used to describe relative opposite qualities or manifestations of Qi. Yin refers to aspects or manifestations of Qi that are relatively material, substantial, condensing, solid, heavy, descending, cold, moist, cooling, dark, passive and quiescent. Yang refers to aspects or manifestations of Qi that are relatively immaterial, amorphous, expanding, hollow, light, ascending, hot, dry, warming, bright, aggressive, and active.

- 15. Frozen shoulder, also known as adhesive capsulitis, is a condition characterized by stiffness and pain in the shoulder joint. In TCM, frozen shoulder is called "Fifties Shoulder" because it often affects people over age 50 when their energy is declining through a weakening of yang qi. According to TCM theory water in the body can congeal into dampness which stagnates in the shoulder joint. Frozen shoulder usually starts with inflammation of the tendons in the joint, or inflammation of the joint itself. There is a complex network of muscles and bone at the shoulder, because of the wide range of movements which the arms constantly have to perform. Movement becomes extremely painful in a frozen shoulder, if not impossible, but it is important to try to keep the joint moving, otherwise the stiffness and pain will worsen and can result in permanent damage.
- 16. Knee pain in TCM is associated with bi syndrome, which has 4 causes: wind, dampness, cold and heat. A practitioner needs to identify a cause and treat it accordingly.
 - 17. Bursitis is the painful swelling of bursae which are fluid-filled sacs that cushion the

tendons, ligaments, and muscles. Bursae work normally by helping the tendons, ligaments, and muscles glide smoothly over bone. However, when the bursae are swollen, the area around them becomes very tender and painful. Trochanteric bursitis is swelling affecting the bursae of the hip. In TCM a bursitis diagnosis is caused by inflammation of the tendon, ligament or muscle and can also be a sprain or strain. An acupuncture practitioner need to distinguish it from the chief complaint by tongue, pulse, symptom, physical exam and treat accordingly by basically distinguishing it into excessive or deficient type.

18. Tui-Na (pronounced twee naw), literally means pinch and pull and refers to a wide range of TCM therapeutic massage and body work. Tui-Na is not generally used for pleasure and relaxation, but rather as a treatment to address specific patterns of disharmony.

FACTUAL SUMMARY

- 19. On or about November 12, 2017, the Board received a complaint from Patient 1¹ regarding Respondent which alleged that Respondent had committed sexual misconduct. The Board initiated an investigation of the events underlying this complaint.
- 20. The investigation into the complaint was conducted by a Department of Consumer Affairs, Division of Investigations, Investigation and Enforcement Unit investigator (Investigator) who confirmed that Respondent was a licensed acupuncturist at all times during the time of the events referred to in the complaint.
- 21. During the investigation the Investigator spoke with Patient 1 who stated she was seeing a physical therapist for her "frozen" left shoulder but the physical therapy was not helping her and the physical therapist recommended that she try acupuncture treatments.
- 22. Patient 1 has two male friends who spoke highly of Respondent's acupuncture skills and referred her to Respondent for acupuncture for her "frozen" shoulder. Patient 1 had been treated with acupuncture 15 to 20 years previously and knew that acupuncture did not provide immediate relief and could require several visits to feel some improvement. Before deciding to see Respondent Patient 1 checked with Respondent and determined that he did take her insurance.

¹ The names of the patients and/or witnesses are anonymized to protect their privacy rights. The names will be provided to Respondent upon written request for discovery.

- 23. Respondent's office was in a medical building and he did not have any employees. Respondents office contained two small beds, a bench, two gongs, and a small desk. There was no changing room in his office. During Patient 1's first visit Respondent confirmed that he did treat patients for "frozen" shoulder.
- 24. Prior to Patient 1's first treatment she provided Respondent with her insurance information and he told her there would be a \$15.00 co-pay for each visit. Respondent never had Patient 1 fill out any insurance paperwork. The one time Patient 1 requested a receipt Respondent wrote her it on a post-it note. Patient 1 told the Investigator she did not recall ever signing a consent form for Respondent.
- 25. Respondent's treated Patient 1 with acupuncture during her first visit and she experienced some relief which did not last. Patient 1 continued to see Respondent because she knew that it would take time for her to receive lasting relief. Patient 1 told the Investigator that Respondent was the only person who had been able to help her with her "frozen" shoulder, and that Respondent was very good at what he did.
- 26. Patient 1 told the Investigator that Respondent treated her 40 to 50 time over approximately one year with the majority of the treatments occurring during the first year. Respondent had medical records for only three of Patient 1's visits. Patient 1's purported signatures on those medical records do not match Patient 1's signature on copies of checks she provided to the Investigator for comparison. Patient 1 stated she did not sign any forms which were provided by Respondent.
- 27. Patient 1 was periodically uncomfortable during some of her treatments with Respondent. Patient 1 is from China and Respondent is from Taiwan and Patient 1 stated Respondent behaved as though he was from a different culture. Patient 1 told the Investigator that Respondent did have medical gowns in his office but never offered Patient 1 a gown. Patient 1 told the Investigator that she did wear tank tops or low cut dresses for her treatment but when she told Respondent she needed to change her clothes prior to treatment Respondent just stood there while she changed her clothes. Patient 1 used the bathroom to change her clothes several times during the period Respondent treated her.

- 28. During the first year of treatment Respondent told Patient 1 to face the wall to stretch by placing her hands above her head on the wall. Respondent stood behind Patient 1 and then placed his hands on the back of her hands which were on the wall. As he did this Respondent stood so close to Patient 1 she could feel his chest against her back.
- 29. Patient 1 told the Investigator that she has seen both male and female physical therapists who have touched her during portions of stretching exercises. Patient 1 did not experience emotional or mental discomfort with the touching which occurred during those physical therapy sessions. Although Respondent's behavior made her uncomfortable Patient 1 thought Respondent's behavior might have been because their culture did not value personal space the way the American culture does.
- 30. Respondent first treated Patient 1 with acupuncture and then added Tui-Na. Patient 1 continued to feel better and noticed positive results from Respondent's treatments.
- 31. Respondent and Patient 1 usually talked throughout Patient 1's treatments. Prior to beginning treatment with Respondent Patient 1 had suffered a miscarriage. During a conversation with Respondent Patient 1 related this experience and mentioned that she was seeing physicians for fertility treatment. Respondent's reaction to these disclosures was to make comments such as, "Maybe you just have too much sex." Respondent treated Patient 1 several times for fertility.
- 32. Patient 1 told the Investigator that there was a change in Respondent's attitude after she discussed her fertility issues with him.
- 33. Thereafter, during Patient 1's second year of treatment Respondent required Patient 1 to remove her shirt during treatments and sometimes told her she did not need to wear her bra during her acupuncture treatments. Respondent began to make comments about Patient 1's breasts.
- 34. During one of her sessions, Patient 1 had trouble reaching the bra clasp in the back and Respondent offered to help. Respondent then seemed to apply Tui-Na below Patient 1's left armpit and above her floating ribs around her bra line. Respondent said that he had not unclasped a bra in a long time.
 - 35. Respondent put needles into Patient 1's rotator muscle around her left shoulder joint

and then pressed Patient 1's breasts with his fingers while she was laying on the treatment table. Respondent told Patient 1 he could tell her breasts were real, and that he had a patient who had "fake breasts" and he could tell the difference. Respondent told Patient 1 he knew that her breasts were real because fake breasts do not move. Respondent then said his wife and daughter had taken a long trip.

- 36. Patient 1 did not say anything to Respondent about this incident because she thought she might have been overly sensitive to what had occurred. Although she was uncomfortable about Respondent's comments and behavior during her treatments Patient 1 continued to treat with Respondent because both her shoulder and her hip bursitis were improving.
- 37. Patient 1's last appointment with Respondent was in August 2017. At that appointment Patient 1 asked Respondent to treat the bursitis in her hips. During this visit she was wearing a dress, underwear, and no bra.
- 38. Respondent instructed Patient 1 to lay face up on the treatment table and pull her dress up. Respondent pressed his fingers around Patient 1's left breast. Respondent told Patient 1 he was going to work on her hip.
- 39. Respondent then used one hand to lift her underwear. Respondent placed his other ungloved hand inside of her underwear. Respondent rubbed his entire hand back and forth on Patient 1's pubic area and stared at her underwear. Patient 1 watched Respondent as he did this. Respondent eventually removed his hand and did not say anything.
- 40. Patient 1 told her husband, a friend, and her new acupuncturist what occurred during her last visit to Respondent on August 16, 2017. Patient 1's acupuncturist told Patient 1 that if Patient 1 did not report Respondent to the Acupuncture Board she would make a report.
- 41. On May 21, 2018, the Investigator went to Respondent's business *Acupuncture Master Clinic* at 2705 South Diamond Bar Boulevard, Suite 208, Diamond Bar, California. There was a sign over Suite 208 which stated *Acupuncture Master*. The door was locked and no one responded to the Investigator's knocks. The Investigator phoned Respondent who agreed to meet with the Investigator the next day at his acupuncture office.
 - 42. On May 22, 2018, the Investigator went to Respondent's acupuncture office and met

Respondent who was identified by his California Driver's license. Respondent did not have his current acupuncture license nor did he have a current acupuncture license posted in his business. Respondent also did not have a "Notice to Consumer" posted. The Investigator told Respondent that he was required to have a current license and that it was a violation of California Code of Regulations section 1399.469.3, subdivision (a), not to have a "Notice to Consumer" posted in his business.

- 43. During his visit to Respondent's business the Investigator provided Respondent with a subpoena for Patient 1's records. At that time Respondent stated Patient 1 was a good customer of his who had been referred to him and who he had seen for a year. Respondent stated Patient 1 had referred someone to him for acupuncture treatment. Respondent said he had seen Patient 1 every two weeks for treatment for "shoulder popping" and limited movement. Although he did not remember doing acupuncture or treatment on Patient 1's hip he did say that his patients occasionally requested that he work on a body part other than what they were being seen for and he tried to accommodate his patients' requests. Respondent remembered that Patient 1 was stressed about trying to have a baby and asked him to provide fertility treatments but he said he did not offer fertility treatment.
- 44. Respondent repeatedly stated Patient 1 had been a good patient and said she had paid out of pocket for her last three treatments because her insurance would not cover the treatments but that there were no billing disputes with Patient 1.
- 45. On June 7, 2018, the Investigator received Patient 1's records from Respondent for June 24, 2016, July 23, 2017, and July 27, 2017. The Investigator noted that Patient 1's signature in Respondent's records was written in block letters whereas the signatures in checks provided to the Investigator for comparison were written in cursive writing. The Investigator also noted Patient 1's records included an Acupuncture and Tui-Na consent form.
- 46. Respondent's medical records show Patient 1's chief complaints were "frozen" shoulder left side for approximately seven years and knee pain for approximately five years. The medical records for June 24, 2016, show acupuncture treatment points, but do not indicate either the treatment time or the treatment plan. The acupuncture records for July 23, 2017, and July 27,

2017, do not indicate any acupuncture treatment points and no length of treatment time.

- 47. Respondent provided only three medical records for Patient 1 although both Patient 1 and Respondent stated Respondent treated Patient 1 on more than two occasions. Respondent's records included two signatures purportedly made by Patient 1. Patient 1 did not sign any forms for Respondent. Respondent submitted 33 insurance claims for reimbursement for treatment to Patient 1's insurance carrier.
- 48. On June 13, 2018, Patient 1 and the Investigator spoke during which conversation Patient 1 told the investigator Respondent had texted her twice. Patient 1 did not respond to the texts and after the second text blocked Respondent's number. In the texts Respondent said he had received a visit from an investigator, and Respondent asked Patient 1 why she had made a complaint against him. Respondent stated for the past three years he had had a surveillance camera in his office and Patient 1's visits were recorded. Respondent asked Patient 1 to take her case back.
- 49. Respondent also treated Patient 1's husband, Patient 2. Respondent initially provided only two medical records for Patient 2 and both Patient 2 and Respondent stated Respondent treated Patient 2 on two occasions. The signature lines on Respondent's medical records for Patient 2 are blank.
- 50. On June 20, 2018, Patient 2 and the Investigator spoke by phone and the Investigator received by email Patient 2's signed Authorization for Release of Medical Records form for his treatment records from Respondent.
- 51. On July 3, 2018, Respondent sent Patient 2's medical records to the Investigator dated October 29, 2016, and December 17, 2016. Respondent's medical records for Patient 2 reflected Patient 2's chief complaint was finger "jammed" on the right side for approximately three months, low back pain on the right side for approximately three weeks, and a thumb injury on the right side for approximately nine months.
- 52. Patient 2 told the investigator Respondent treated him twice for lower back pain. Patient 2 did not remember signing any paperwork, or filling out any questionnaires.
 - 53. Respondent billed Patient 2's insurance for 20 acupuncture treatments. One of these

claims was denied. The Investigator determined that Respondent received \$455.77 from Patient 2's insurance company for 17 acupuncture treatments which did not occur. Respondent admitted to the Investigator that he billed Patient 2 for acupuncture treatment he did not provide.

STANDARD OF CARE

- 54. The standard of care in the community regarding an acupuncturist's behavior requires that the acupuncturist not touch a patient's intimate body parts.
- 55. The standard of care in the community regarding an acupuncturist's use of Tui-Na requires the practitioner not to touch the patient's breasts.
- 56. The standard of care in the community regarding an acupuncturist's use of Tui-Na requires the practitioner not to touch the patient's pubic area.
- 57. The standard of care in the community regarding an acupuncturist's behavior requires the practitioner to keep records of all patient visits.
- 58. The standard of care in the community regarding an acupuncturist's behavior requires the practitioner to keep accurate records of all treatments performed.
- 59. The standard of care in the community regarding an acupuncturist's behavior requires the practitioner to keep complete, accurate records of the patient's informed consent for all treatments.
- 60. The standard of care in the community regarding an acupuncturist's behavior requires the practitioner not to commit fraudulent acts when they submit billings for payment of health care benefits for acupuncture services and treatments.
- 61. The standard of care in the community regarding an acupuncturist's behavior requires the practitioner not to use false materials when they submit billings for payment of health care benefits acupuncture services and treatments.
- 62. The standard of care in the community regarding an acupuncturist's behavior requires the practitioner to submit accurate billing for acupuncture services and treatments.
- 63. The standard of care in the community regarding an acupuncturist's behavior requires the practitioner to keep accurate records which include a treatment plan.
 - 64. The standard of care in the community regarding an acupuncturist's behavior requires

the Code in that he was negligent in his care and treatment of Patient 1 and Patient 2. The

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