



DATE	August 17, 2011
TO	All Board Members
FROM	Kristine Brothers Enforcement Coordinator
SUBJECT	Enforcement Update for July 1, 2011 to July 30, 2011

COMPLAINTS/CONVICTIONS & ARRESTS

DCA Category	Received	Closed/Referred to Investigation
Unprofessional Conduct	1	4
Unlicensed/Unregistered	2	1
Criminal Charges/Convictions	7	11
Sexual Misconduct	0	0
Fraud	2	1
Non-jurisdictional	2	1
Incompetence/Negligence	0	0
Unsafe/Unsanitary Conditions	0	0
Other	0	0
Substance Abuse/Drug & Mental/Physical Impairment	0	0
Discipline by Another State Agency	1	1
Total	15	19
Average Intake Time: 9 days		

***INVESTIGATIONS**

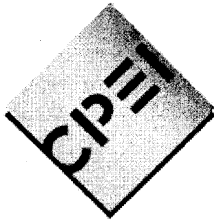
DCA Category	Initiated	Pending	Closed
Unprofessional Conduct	4	22	2
Unlicensed/Unregistered	1	14	3
Criminal Charges/Convictions	10	30	4
Sexual Misconduct	0	6	1
Fraud	1	9	1
Non-jurisdictional	0	0	0
Incompetence/Negligence	0	13	1
Unsafe/Unsanitary Conditions	0	2	0
Other	0	1	1
Substance Abuse/Drug & Mental/Physical Impairment	0	1	0
Discipline by Another State Agency	0	0	0
Total	16	98	13

*Includes formal investigations conducted by DOI and desk investigations conducted by staff

DISCIPLINARY ACTIONS

Requested	7
Pending	34
Accusation/SOI Filed	5
Closed	2
Revoked	1
Voluntary Surrender	1
Probation	0
License Denied	0
Avg. Overall Process Time	1043 days
Open Probation Cases	24

[Home](#) [Logout](#) [Help](#)



CONSUMER PROTECTION ENFORCEMENT INITIATIVE

Monthly Enforcement Report to DCA

Month: July

Year: 2011

Program: Acupuncture Board

Date Submitted: 08-16-2011

Complaint Intake

Complaints Received by the Program. Measured from date received to assignment for investigation or closure without action.

Complaints

Received: 8

Closed without Assignment for Investigation: 2

Assigned for Investigation: 6

Average Days to Close or Assigned for Investigation: 9

Pending: 3

Convictions/Arrest Reports

Received: 7

Closed: 11

Average Days to Close: 9

Pending: 0

Investigation

Complaints investigated by the program whether by desk investigation or by field investigation. Measured by date the complaint is received to the date the complaint is closed or referred for enforcement action. If a complaint is

never referred for Field Investigation, it will be counted as "Closed" under Desk Investigation. If a complaint is referred for Field Investigation, it will be counted as "Closed" under Non-Sworn or Sworn.

Desk Investigation

Initial Assignment for Desk Investigation: 16

Closed: 9

Average Days to Close: 136

Pending: 47

Field Investigation (Non-Sworn)

Assignment for Non-Sworn Field Investigation: N/A

Closed: N/A

Average Days to Close: N/A

Pending: N/A

Field Investigation (Sworn)

Assignment for Sworn Field Investigation: 5

Closed: 4

Average Days to Close: 337

Pending: 51

All Investigation

Closed: 13

Average Days to Close: 198

Pending: 98

Enforcement Actions**AG Cases**

AG Cases Initiated: 7

AG Cases Pending: 34

SOIs/Accusations

SOIs Filed: 1

SOIs Withdrawn: 1

SOIs Dismissed: 0

SOIs Declined: 0

Average Days to Complete SOIs: 484

Accusations Filed: 4

Accusations Withdrawn: 0

Accusations Dismissed: 0

Accusations Declined: 0

Average Days to Complete Accusations: 0

Decisions/Stipulations

Proposed/Default Decisions: 1

Stipulations: 1

Disciplinary Orders

Final Orders (Proposed Decisions Adopted, Default Decisions, Stipulations): 2

Average Days to Complete: 1043

Interim Suspension Orders: 0

Citations

Final Citations: 0

Average Days to Complete: 0

Comments:

Copyright © 2010 State of California

Performance Measures

Annual Report (2010 – 2011 Fiscal Year)

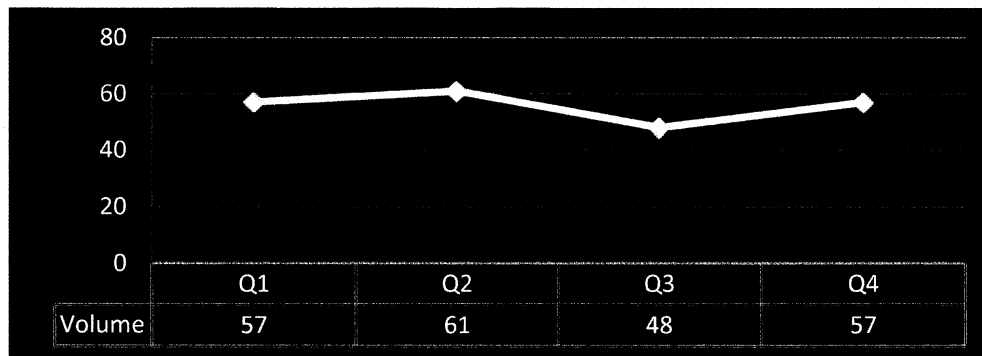
To ensure stakeholders can review the Board's progress in meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures are posted publicly on a quarterly basis.

This annual report represents the culmination of the first four quarters worth of data.

Volume

Number of complaints and convictions received.

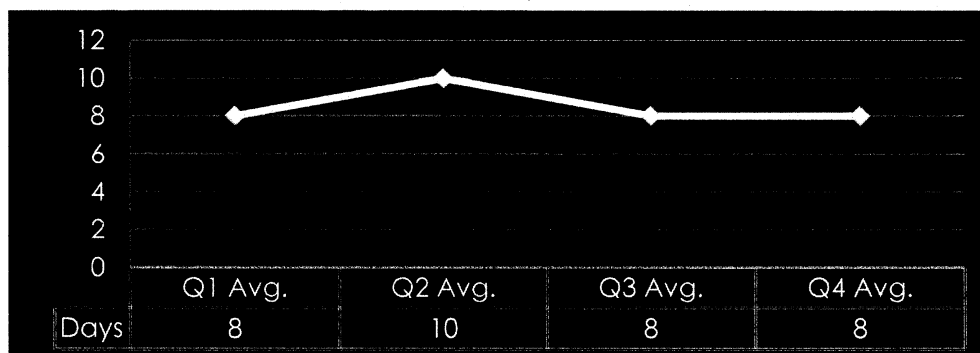
The Board had an annual total of 223 this fiscal year.



Intake

Average cycle time from complaint receipt, to the date the complaint was assigned to an investigator.

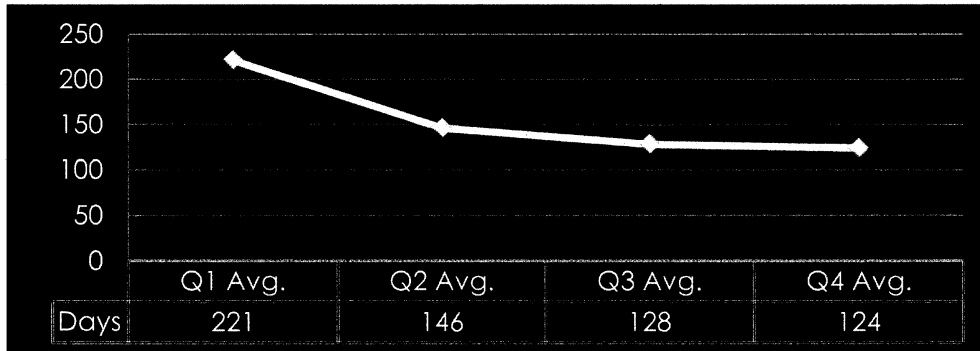
The Board has set a target of 10 days for this measure.



Intake & Investigation

Average cycle time from complaint receipt to closure of the investigation process. Does not include cases sent to the Attorney General or other forms of formal discipline.

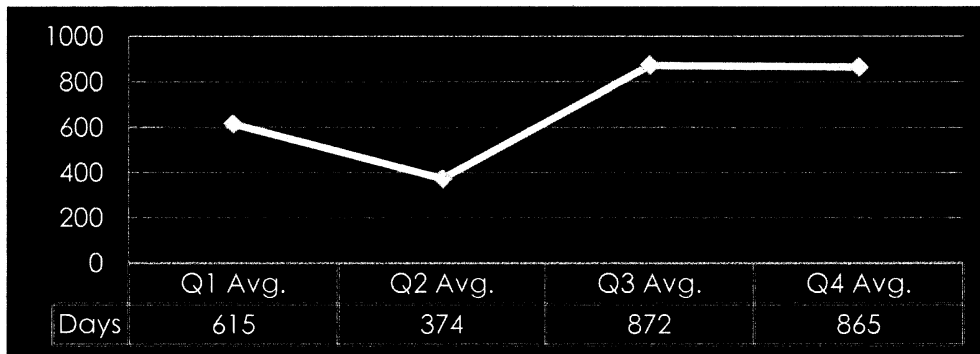
The Board has set a target of 200 days for this measure.



Formal Discipline

Average number of days to complete the entire enforcement process for cases resulting in formal discipline. (Includes intake and investigation by the Board, and prosecution by the AG)

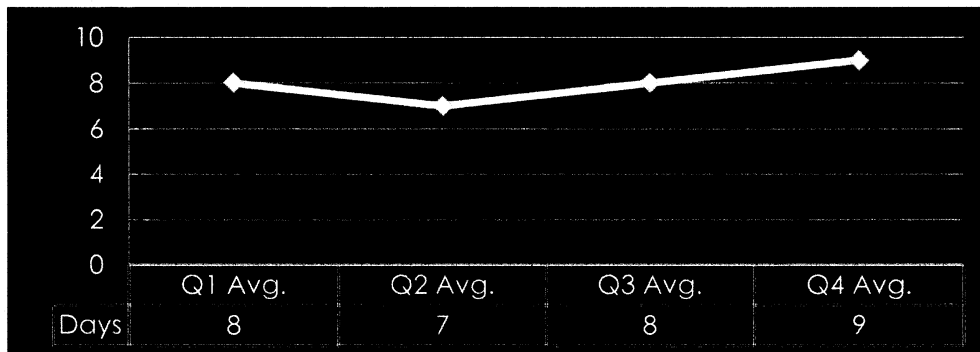
The Board has set a target of 540 days for this measure.



Probation Intake

Average number of days from monitor assignment, to the date the monitor makes first contact with the probationer.

The Board has set a target of 10 days for this measure.



Probation Violation Response

Average number of days from the date a violation of probation is reported, to the date the assigned monitor initiates appropriate action.

The Board has set a target of 10 days for this measure.

